

# An Update From Your Property Appraiser



## ELECTRONIC SERVICES AVAILABLE

- **FILE HOMESTEAD ONLINE**  
To electronically file for homestead exemption, go to [www.sicpa.us](http://www.sicpa.us) & select "Apply for an Exemption" on our front page.
- **DID YOU RECENTLY RECEIVE AN AFFIDAVIT LETTER?**  
If you received an affidavit letter as part of our homestead data audit, use the link & code provided on the letter to return the questionnaire electronically.
- **FILE YOUR TPP RETURN ONLINE**  
Go to our website, [www.sicpa.us](http://www.sicpa.us) → select "Search Property Records" → select "Tangible Property Search" on the top toolbar → search your business → select "File TPP Return" at the top of your property results.
- **BY EMAIL OR PHONE**  
If you have an existing homestead exemption, most additional exemptions may be filed by submitting your information electronically. Also, if you have a question regarding the value of your home, most situations may be resolved over the phone with one of our appraisers. CALL [904.827.5500](tel:904.827.5500) or EMAIL [customerservice@sicpa.us](mailto:customerservice@sicpa.us), we are happy to help remotely!

*Hello,*

The St. Johns County Property Appraiser's Office continues to closely monitor the rapidly evolving situation with the Coronavirus Disease. Property Appraisers across the state are in communication with the Department of Revenue and each other to serve as a resource during this time. In addition, St. Johns County remains in close consultation with local healthcare providers and public safety partner agencies, the Governor's Office, the City of St. Augustine, The City of St. Augustine Beach, the St. Johns County School District, the St. Johns County Sheriff's Office, emergency medical services and all Constitutional Offices.

As we navigate through this over the coming weeks, we are taking steps to ensure the safety of our staff and workplace. This includes the practice of basic good hygiene; including the use of noncontact methods of greeting, regularly cleaning hands, disinfecting surfaces, etc. We have also temporarily suspended field work, food sharing, dish and utensil sharing, etc. in our break room and common areas. Further, we are encouraging employees who are sick or have a sick family member in their home to stay home and take the appropriate precautions.

In the meantime, we are fully operational and nearly all service requests can be handled via our website at [www.sicpa.us](http://www.sicpa.us), through email or telephone over the next few weeks.